

**Reliability Strategies for Electric Vehicle Charging** 

5/23/2024

driveelectric.gov

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# **Introduction** from the Joint Office

**Presentations** from panelists

**Panel Discussion** 

**Audience Q&A** 





## **Mission and Vision**



### **Mission**

To accelerate an electrified transportation system that is affordable, convenient, equitable, reliable, and safe.

### Vision

A future where everyone can ride and drive electric.

## **BIL Programs Supported by the Joint Office**

The Joint Office will provide unifying guidance, technical assistance, and analysis to support the following programs:



**National Electric Vehicle Infrastructure (NEVI) Formula Program (U.S. DOT)** \$5 billion for states to build a national electric vehicle (EV) charging network along corridors



**Charging & Fueling Infrastructure (CFI) Discretionary Grant Program (U.S. DOT)** \$2.5 billion in community and corridor grants for EV charging, as well as hydrogen, natural gas, and propane fueling infrastructure



Low-No Emissions Grants Program for Transit (U.S. DOT) \$5.6 billion in support of low- and no-emission transit bus deployments



Clean School Bus Program (U.S. EPA)

\$5 billion in support of electric school bus deployments

## **Technical Assistance Strategies**

- Specialized assistance for states, communities, Tribal Nations, transit agencies, and school districts.
- One-on-one meetings with states.
- **Concierge service** (phone, email, web form) to efficiently route technical assistance requests.
- Technical assistance support team has **50 staff members across 10 organizations**.

#### **Technical Assistance**

The Joint Office of Energy and Transportation (Joint Office) provides technical assistance on planning and implementation of a national network of electric vehicle chargers and zero-emission fueling infrastructure as well as zero-emission transit and school buses.

#### States Communities The Joint Office provides technical assistance for The Joint Office provides technical assistance for states creating and executing state plans under the communities planning and deploying electric National Electric Vehicle Infrastructure Formula charging and alternative fueling infrastructure under Program and the Charging and Fueling Infrastructure the Charging and Fueling Infrastructure Discretionary Discretionary Grant Program. Grant Program. Tribal Nations School Districts The Joint Office provides technical assistance to tribal The Joint Office provides technical assistance to nations electrifying their transportation systems. school districts applying for or receiving funding Learn more about zero-emission transportation through the U.S. Environmental Protection Agency's funding opportunities for tribal nations Clean School Bus Program. **Transit Agencies** Riders The Joint Office provides technical assistance to The Joint Office and partner agencies work to transit agencies applying for or receiving funding accelerate an electrified transportation system, through the Federal Transit Administration's Low or helping communities increase access to electrified No Emission Vehicle Program transportation options for riders, including cars buses, bicycles, scooters, and shared fleets.

### driveelectric.gov/technical-assistance

Concierge Service Contact Methods: 833-600-2751 | doe-dot.jo.ta@nrel.gov | driveelectric.gov/contact/

### Rural and Urban EV Toolkits

### Forecasts and Reports Help Sheets and Checklists





- Initial response within 48 hours
- General questions and feedback welcome!





## **Polling Questions**

## **Panelists**



Jacob Matthews Joint Office



John Smart Idaho National Laboratory



Frank Marotta General Motors



Kenneth Tennyson Electrify America



Cuong Nguyen ABB E-Mobility



## Jacob Matthews Joint Office



## Approach to Improve EV Charging Interoperability & Reliability

# We are tackling the overarching challenges to build a reliable, convenient national charging network



## Activities we are engaged in:



## **EV Charging Minimum Standards**



**Charging is a predictable and reliable experience**, by ensuring that there are consistent plug types (at least 4 CCS), power levels, and a minimum number of chargers capable of supporting drivers' fast charging needs;



*Chargers are working when drivers need them to*, by requiring a 97 percent uptime reliability requirement;

**Drivers can easily find a charger when they need to**, by providing publicly accessible data on locations, price, availability, and accessibility through mapping applications;



**Drivers do not have to use multiple apps and accounts to charge**, by facilitating several payment types



**Chargers will support drivers' needs well into the future**, by focusing on interoperability and ensuring that chargers and vehicles work seamlessly, similarly, and together

# **Reliability Standard / Metric**

## **NEVI Uptime Requirement.**

- CFR680.116 Minimum uptime. States or other direct recipients must ensure that each charging port has an average annual uptime of greater than 97%. In other words, the charger must be operational and deliver the minimum required power at least 97% of 'Time' in a year.
- A charging port is considered "**up**" when its hardware and software **are both online** and available for use, or in use, and the charging port successfully dispenses electricity in accordance with requirements for **minimum power level** (see § 680.106(d)).



## **Our Charging Ecosystem**



#### Electric Vehicle OEM

- Vendor lock in
- Tier 1 suppliers control code stack in EVCC
- · Fragmented implementations 15118-2
- · Hardware cable lengths affecting communication (SLAC)
- · Testing capabilities: black box source code

#### EV to Charge Point

- Inconsistent reinitialization behavior i.e. re-authentication after session failure is not part of the standard
- Non-happy path testing capabilities
- Non-deterministic testing makes it difficult to debug errors

#### Opportunities

 Authorization/payment: contract communication

#### Charge Point

- · Multiple operating systems
- Inconsistent reinitialization behavior i.e. re-authentication after session failure is not part of the standard
- · Hardware cable lengths and noise affecting communication
- · Fragmented implementation of 15118-2
- Testing capabilities: black box source code

#### **Opportunities**

 Authorization/payment: contract communication

#### **Charge Point Operators**

- Non-happy path testing capabilities
- · OCA OCPP testing is happy path only
- · Poor diagnostics capabilities
- Different CSMS/OCPP implementations
- Remote starts
- Credit card handling
- Plug & Charge support

#### Roaming

· Lack of choice between roaming

#### **Opportunities**

- and pace to buy time for distribution upgrades.

- · PKI providers
- · Roaming platform providers
- · Smart/Multi-Party Contracts

### **Opportunities**

- Utility protocol translation
- · Smart charging profile generation

Smart Charging

### · Vehicle-Grid Integration at scale

**Opportunities** Authorization/payment Documenting tradeoffs and implementation notes from the field with the aim to capture common considerations and opportunities for harmonization.



## Simplifying the Charging Ecosystem





## **Ecosystem Testing**

## Our Charging Ecosystem (testing issues highlighted)



#### Electric Vehicle OEM

- · Vendor lock in
- Tier 1 suppliers control code stack in EVCC
- Fragmented implementations 15118-2
- Hardware cable lengths affecting communication (SLAC)
- Difficult to test black box source code

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#### EV to Off-board Charger

- Inconsistent reinitialization behavior
- re-authentication after session failure is not part of the standard
- Non-happy path testing capabilities
  Non-deterministic testing makes it difficult
- to debug errors
- Authorization/payment: contract communication

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#### Charge Point Operators

- Non-happy path testing capabilities
- OCA OCPP testing is happy path only
- Poor diagnostics capabilities
- Different CSMS/OCPP implementations
- Authorization/payment
- $_{\circ}$  Remote starts
- Credit card handling
- Plug & Charge support

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#### Roaming

- · Lack of choice between roaming
- PKI providers / CTL platform
- · Roaming platform providers
- Smart/Multi-Party Contracts

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#### Smart Charging

- Smart charging profile generation
- Utility protocol translation
- Vehicle-Grid Integration at scale and pace to buy time for distribution upgrades.

## **Reliability & Safety standards and test protocols**



· OEMs suite of Component / System validation tests for Self-Certification.

#### • IEC 62196-1.-2.-3

- · Self asserted currently
  - IEC 61851-1, -23, -24 IEC 61851-21-2

  - IEC 61439-7
  - IEC 62752
  - IEC 62443
  - IEC 61508

- Scalability testing
- between EV on-board power converter and the grid
  - UL 1741 SC

  - UI 458A
  - SAE J3072

## **Communication, Conformance and Interop Tests**



- · PKI development and Certification Tests
- UL2941 UL Cybersecurity Certification



## **EVCI interfaces with critical services and sensitive information**



## Guiding

Principles for our

Cyber Activities

- Be the center of gravity for coordinating federal EV charging cybersecurity efforts
- Collaborate proactively with builders, deployers, and maintainers
- Match the urgency and agility we expect from industry
- Execute projects quickly with results that are useful immediately
- **Bottom Line** bring friends to achieve impactful results with aggressive timelines

# What makes us different?

Our activities are focused on TRL 7+

- Strategy: Waterfall
- Timeline: Years
- Success: Incremental
- Failure: Normal

- Strategy: Agile
- Timeline: Months
- Success: Transformative
- Failure: Unacceptable



## **Cybersecurity Activities**

Guide: Sample Procurement Language for NEVI Grants





Data

Privacy

- States are the early implementers of federal EV charging investments
- Equip states with unified set of sample language to meet the NEVI minimum standards
- Ensure EVSE stakeholders are prepared to respond to potential cyber incidents
- Develop & validate approach with stakeholders and incident response professionals
- Identify, prioritize, and assign short term, high impact actions that require a united approach
- Priorities identified:

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- Common Reference Architecture
- Security assessment tools and guides
- Professional Capacity for cyber workforce
- Vulnerability coordination processes
- Provide technical guidance to meet 23 CFR 680.106(I)
- "Charging Station Operators must also take reasonable measures to safeguard consumer data"
- What are "Reasonable Measures"?

Guide: EVSE Incident Reporting Framework

Coordinate: Charging Ecosystem Security Working Group

Guide: NEVI Privacy Requirements Framework

## Guide:

## Professional Development Tools

- Apply the NICE Cybersecurity Workforce Framework to the EVSE ecosystem
- Develop training modules
  - Role based
  - Hands-on

### The National Initiative for Cybersecurity Education (NICE) Workforce Framework



## Analyze/Guide:

## EVSE Cybersecurity Assessment Tools

- Use findings from field testing to develop security testing tools
- Integrate with open-source
  - Security tools
  - EVSE Reference Implementation
  - Professional development tools



## Analyze:

Industry-led EVSE Vulnerability Research and Mitigation

- Empower industry to:
  - Interface with security research community
  - Coordinate multi-stakeholder vulnerability disclosure
  - Respond to and recover from vulns in their systems by deploying security patches
- Investigating the creation of incentives for security research in EV charging
  - Potential DOE bug bounty & remediation prize
  - Feasibility stage DOE has not done this type of prize





## Funding Opportunity Announcements (FOA)

## **Roll-up on Reliability Topics for Ride and Drive FOA:**

**3a** – Increasing Commercial Capacity for Testing and Certification of High-Power EV Chargers

**3b** – Validating High-Power EV Charger Real-World Performance and Reliability

5\$13.3M\$9.7MProjects across<br/>five statesIn Federal Cost<br/>ShareIn partner cost<br/>share



## John Smart Idaho National Laboratory

## **Reliability Strategies for Electric Vehicle Charging** Updates from the ChargeX Consortium





### Vision

Any driver of any electric vehicle (EV) can charge on any charger the first time, every time

### Mission

Bring together EV charging industry members, national laboratories, consumer advocates, and other stakeholders to measure and significantly improve public charging reliability and usability in North America **by June 2025** 

### Scope

Focus on complex issues that require multi-stakeholder collaboration and national laboratory support to solve and simplify

## **Scope of Work**

### Working Group 1

#### Defining the Charging Experience

- Define key performance indicators
- Write implementation guide
- Compare to customer sentiment

### Working Group 2

### **Reliability/Usability Triage**

Create fixes for:

- · Payment and user interface
- Communication
- Hardware

### Working Group 3

#### Solutions for Scaling Reliability

Improve:

- Diagnostics
- Interoperability testing methods

### Outcomes

- Labs produce recommended practices, prototype tools, voluntary recognition program design
- Industry adopts practices and tools, improves standards







## **Working Group 1 Defining the Charging Experience**

Industry Co-Chair: Frank Marotta, General Motors National Lab Co-Chair: Casey Quinn, Idaho National Laboratory (INL)





## What is the Charging Experience?



## **Measuring the Charging Experience**



Defined Key Performance Indicators (KPIs) to measure and improve performance:

Interim set of KPIs (for near-term implementation)

Ideal set of KPIs (requires development for long-term implementation)



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## **Interim Set of KPIs**







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\* Included in both interim and ideal sets

## **Ideal Set of KPIs**











\* Included in both interim and ideal sets

## **Next Steps for Defining the Charging Experience**

Report with KPI definitions to be published in early June to chargex.inl.gov and driveelectric.gov.

Implementation guide for calculating interim KPIs from OCPP data to be published in Fall 2024.

• Working Group 1 using data from chargers in the field to verify implementation guide

Data needs to calculate ideal KPIs to be addressed by Working Groups 2 and 3.



Charge Start Success is measured as a percentage and applies to one or more charging ports at one or more charging stations, as follows:

$$\left(\frac{\sum EVSE \text{ port charge attempts that successfully start power delivery}}{\sum EVSE \text{ port charge attempts}}\right) X100$$
(2)

Where:

- A charge attempt is defined as a customer's attempt to start a charging session by either (a) plugging the EVSE connector into the EV or (b) presenting valid credentials and/or payment or taking another appropriate action to authorize a charging session.
- Start of power delivery is defined as the instant when electricity starts being transferred from EVSE to EV.



## Working Group 2 Reliability & Usability Triage

Industry Co-Chair: Ken Tennyson, Electrify America National Lab Co-Chair: Kristi Moriarty, National Renewable Energy Laboratory (NREL)



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## **Improving Payment System Reliability**

#### Payment & User Interface Task Force

**Challenge:** Failure to accept and process payment is a cause of public EV charging session failures

**Best-Practice Report** documents problems and recommends solutions for wide range of payment system issues seen in the field

- Network Connectivity is essential to both payment and starting a session
  - Site Signal Strength (Cell, Wifi), wired solutions where feasible
  - Wi-Fi hot spot & Data Security
- **Credit Card Readers** need to be rugged and integration with electric vehicle supply equipment (EVSE) is critical
- PCI-compliant devices that are tested and ruggedized
- Interoperability with the EVSE and point-of-sale software
- **User Interface** design should present clear, easy to understand instructions for all payment methods
- Create a consistent user experience by following "Public Electric Vehicle Charging Terminal Payment Flow Guidelines" (U.S. Payments Forum 2023)



Report available at <u>chargex.inl.gov</u> or <u>driveelectric.gov/files/payment-system-best-practices.pdf</u>







### Increasing Charge Start Success with Seamless Retry Communications Task Force

**Challenge:** Customers must sometimes unplug and re-plug if problem occurs during session start-up.

**Goal:** Institute a process to initialize an automatic retry of the session after a failure to prevent the need for the customer to unplug/re-plug.

Implementing a seamless reset of all state variables and timers, where both the EV and EVSE replicate an unplug/re-plug as closely as possible.

#### Progress:

- Wrote recommended-practice document and received industry feedback
- Electrify America completed preliminary demo in their lab

#### Next Steps:

- Demonstrate with industry partners the effectiveness of this solution; validate technical specifications of this technique
- Evaluate relevant changes in new International Standards Operations (ISO) 15118-2, Edition 2
- Publish final version of Seamless Retry document



Stateflow diagram for seamless retry process



### Ensuring Adapters are Reliable and Safe Hardware Task Force

**Challenge:** Risks (such as shock, arc flash, fire, vehicle battery damage, etc.) from adapters of varying quality that entered the market prior to testing standards and certification.

**Goal:** Develop a clear path to evaluate adapters to ensure performance standards (J3400/1), conformance standards (UL 2252), and industry practices to catch all major failure modes.

#### Motivation:

- Numerous automakers adopt the North American Charging Standards (NACS)
- Opening of Supercharger network to non-Tesla vehicles

#### Progress:

- Failure Mode & Effects Analysis (FMEA) completed for four adapter types
- 140 failure modes identified for each adapter type with approximately 18 recommendations (evaluation and/or standards proposals)
- Completed study on standard reference inlet thermal properties

#### Next Steps:

- Complete recommended actions for high-priority failure modes
- Perform failure testing to validate FMEA



Failure analysis completed for four adapter types

## Working Group 3 Solutions for Scaling Reliability

Industry Co-Chair: Cuong Nguyen, ABB e-Mobility National Lab Co-Chair: Dan Dobrzynski, Argonne National Laboratory (ANL)



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## **Improving Charging System Diagnostics**

#### **Diagnostics Task Force**

**Challenge:** Lack of common error codes and diagnostic data sharing across industry slows problem resolution.

**Goal:** Define set of minimum required error codes (MRECs) and minimum required diagnostic information (MRDI) for broad industry adoption.

#### Progress:

- Published charger-focused MRECs and implementation instructions (see inl.gov/chargex/mrec)
- Completed preliminary demonstration of MRECs at industry test event
- ChargeX industry participants implementing and preparing to demonstrate MRECs
- Open Charge Alliance to include MRECs in Open Charge Point Protocol (OCPP)
- Implementing MRECs in EVerest open-source software for OCPP 2.0.1

#### Next Steps:

- Collaborate with CharlN and EVRoaming Foundation to address EV and roamingspecific MRECs
- Develop MRDI data specification and pilot with industry participants



Charger MRECs



## **Improving Interoperability Testing**

### **Testing Task Force**

**Challenge:** Testing is needed to verify successful communication between every make/model EV and EVSE.

 Resources for interoperability test events are increasing, but current practice centers on opportunistic, ad hoc testing

**Goal:** Increase the rigor and efficiency of interoperability testing by developing a comprehensive set of test cases for industry use.

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#### Progress:

 Completed test plan for optional prescribed test program at June 2024 CharlN Testival

#### Next Steps:

 Update and publish full set of test cases based on learnings from Testival



#### DIN 70121

- External Identification Means (EIM)
- Authentication Types after Plug-in
- EIM Authentication Types before Plug-In
- Timeout after Plug-in
- Timeout after Authentication

#### ISO 15118

- EIM Authentication Types
   after Plug-in
- Plug and Charge (PnC) with Valid Certificates
- PnC with EV Contract Certificates having Incorrect Fields
- PnC with EV Contract Certificates being Expired
- EIM Authentication types after Plug-in

9 test cases to be piloted at June 2024 CharlN Testival



## **Developing a Remote Test Harness (RTH)**

#### **Testing Task Force**

**Challenge:** EV/EVSE interoperability testing currently requires EVs and EVSE in same location, which is expensive and limits opportunities.

**Goal:** Develop first-of-a-kind testing system to conduct remote interoperability testing with EVs and EVSE at separate locations.

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#### **Progress:**

- Completed system design specification and feasibility testing
- RTH-to-RTH hardware and software interfaces developed and functional

#### Next Steps:

- Build EV and EVSE interface hardware and software
- Complete proof-of-concept demonstration for DIN 70121
- Recruit industry champions for minimum viable product testing





Prototype RTH-to-RTH hardware and software interface completed

## Conclusion





## What We've Learned

- The problems that sour the charging experience *are* solvable, but many cannot be solved by any single company
- Collaboration is key to:
  - Define the charging experience with common KPIs
  - Solve issues in hardware and software with complex interfaces
  - Create solutions to scale reliability and interoperability
- Success is in the implementation!
  - ChargeX Task Forces demonstrate and verify
  - ChargeX Working Group members implement
  - Industry adopts



## Any Driver, Any EV, Any Charger



Argonne 🖂

# FIRST TIME, EVERY TIME

For more information and to contact us, go to <u>chargex.inl.gov</u>



## Panel Discussion and Audience Q&A

### **Resources**

#### About the ChargeX Consortium

Best Practices for Payment Systems at Public Electric Vehicle Charging Stations (driveelectric.gov)

Recommendations for Minimum Required Error Codes for EV Charging Infrastructure

ChargeX Implementation Guide for Minimum Required Error Codes in EV Charging Infrastructure

<u>New Project Strengthens Reliable EV Charging</u> <u>Infrastructure · Joint Office of Energy and</u> <u>Transportation (driveelectric.gov)</u>



## Thank you!

### *Today's Presentation:* Reliability Strategies for Electric Vehicle Charging

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